

**April 11, 2024** 

**Unique Monthly Visitors: 19,521** 

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## TENNTS introduces AI robot to co-working center as part of Miami proptech's commercial market expansion



As demand for residential and commercial properties continues to rise in South Florida, the need to automate services has become increasingly necessary for residential properties to continue functioning smoothly.

That's why two South Florida entrepreneurs came together to launch <u>TENNTS</u>, a startup company with an artificial intelligence-powered operating system that connects users (both tenants and landlords) with local businesses for seamless property management – a system that aims to transform short-term rentals and hospitality services in South Florida.



TENNTS COO Yari Carrizo



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"TENNTS is about connectivity – connecting tenants to local services, and connecting providers and landlords with their needs," said Yari Carrizo, co-founder and chief operating officer of TENNTS, and a Florida International University alumna. "Artificial intelligence and robotics, as a whole, is about saving us time and creating quicker solutions."

The TENNTS platform connects all the stakeholders of a property seamlessly through AI. With the click of a button on the platform, stakeholders can report maintenance issues, schedule repairs or cleaning services, send or receive rental payments, and more. Additionally, the platform also allows for property owners to easily switch between short- and long-term leasing, and features advertising opportunities, in addition to performance tracking/data.

Moreover, in 2022, the startup received a grant from the Miami Downtown Development Authority (DDA)'s incentives program. Through this program, the startup collaborated with <u>Quantum Executive</u> <u>Offices</u>, a full-service business center in downtown Miami, to launch Tenni – an Al-operated robot that is designed to provide support for front desks and receptionists.

"The Miami Downtown Development Authority is here to support every business in downtown Miami; the incentive program not only provides dollars to grow the business, but develops relationships with the startups and people who make up Miami," said Michaeljoin Green, chief of economic development and strategy at the Miami DDA. "Entrepreneurs and startups like TENNTS continue to be the future, and Miami is leading that future through Al and robotics."

At Quantum Executive Offices, Tenni helps with tasks such as greeting guests when other employees are unavailable, property tours, and more.

"We're extremely proud to have the opportunity to work with the Miami DDA to launch our robot of service, Tenni," said Daniel Detoni, CEO and co-founder of TENNTS. "Tenni is helping us fill in the gaps – providing support and solving problems, such as employee shortages, employee training, front desk support, or stepping in when employees are on much-needed breaks."

Quantum Executive Offices was the first business to integrate Tenni into their offices and participate in TENNTS' pilot program. For months, Tenni collaborated with Quantum employees, and integrated within their systems to make their operations seamless – both for employees, tenants, and potential new clients.

"The way we see it at Quantum Executive Offices is, we have to adapt to changing times – that's crucial. Transforming our office space through the integration of robotics and AI is necessary to optimize the time of our staff, and Tenni was always a part of our staff," said Gabrielle Ximena Barragan, office manager at Quantum Executive Offices.



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For the future, Barragan hopes to continue integrating technology and robotics within Quantum Executive Offices, specifically to help the team with storage labor – such as picking up boxes, inventory, and more. "We're setting the pace in our offices, and through our partnership with TENNTS, we're fostering innovation and shaping the future for collaboration between AI and humans," Barragan continued.

Today, TENNTS has diversified beyond residential properties to the commercial market. TENNTS has launched a commercial platform for coworking spaces, featuring Tenni and other robotic services as a subscription package.

The TENNTS founders hope to continue raising awareness on the advantages of integrating robotics and AI within the workspace, with plans to implement Tenni in other offices across Miami, such as The HUB @ Office Logic, a coworking space in downtown Miami. For the future, the founders hope to continue collaborating with the Miami DDA and businesses across South Florida to launch AI across the hospitality and service industries.

"We believe in connectivity and innovation; that's what this is all about," said Detoni. "With TENNTS, robotics, and AI, we're solving problems and bringing innovative solutions to the table."



TENNTS' robot shown here and the Tenni team is shown at the top of this post.