Enhanced Services Report
April 2023

Ambassadors
Bring your kid to work day Chaperon

DET
Encroachment Maintenance

NEAT
Dead Plam Tree Removal

DET CRA
Landscape Maintenance

Lexus Corporate Run 5K
Walkthrough & Route Inspection

Downtown Ambassadors

- ☐ **22,348** Hospitality assists / **491** Safety Walks
- ☐ **685** Motorist assists / **1,389** Business Contacts
- ☐ Assisted at **6** events: Market Watch, Coffee with a cop, Mana Common Event, G.I.A Institute Walking Tour, Take your kids to work day & **4** Miami Heat Games
- ☐ Staff trained on **Personal Protective Equipment.**
- ☐ Continued homeless outreach collaborated with Camillus House; **952** homeless outreach interactions
- ☐ Engaged Downtown stakeholders and provided construction zone updates.

Downtown Enhancement Team (DET)

- ☐ DET & DET/CRA collected **3,141** garbage bags
- ☐ DET/NEAT removed **31** instances of illegal dumping; removed **24** syringes from the district
- ☐ DET/CRA team continues normal work schedules; Low staffing levels; Trained **7** new DET/CRA team staff
- ☐ Assisted MPD HEAT Detail with special clean-ups in neglected corners & homeless encampments on **4/5, 4/12, 4/19 and 4/26.**
- ☐ DET/NEAT prepped and cleaned the area before and after Lexus Corporate Run 2023

Neighborhood Enhancement Action Team (NEAT)

- ☐ NEAT/DET installed **20 planters** for the City of Miami Department of Human Services Project in the Central Business District
- ☐ NEAT/DET performed landscape maintenance and watering throughout DWNTWN

Downtown Miami Special Vending District

- ☐ Cart inspections conducted on **4/8 & 4/24**

Quality of Life – FACTS

- ☐ **23** incidents reported by Ambassadors
- ☐ **1** Street/MOT signs / **1** Traffic Signals reported to MDC PW
- ☐ **4** lighting issues were reported to FPL/City of Miami & Miami-Dade County
- ☐ **6** Storm Drains issues reported to City of Miami & MDC PW
- ☐ **51** instances of Graffiti removed by DET/Ambassadors
- ☐ **97,139** uses to date at Pit Stop (FY 22-23); restrooms have been used **577,588** times since inception

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