

Enhanced Services Report December 2020



Ambassadors
Bayfront Park Clean-up



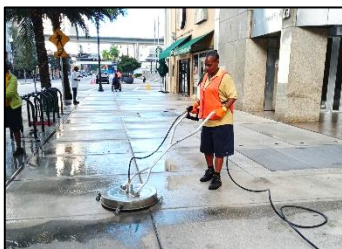
DET/NEAT
Landscape Maintenance



NEAT/DET
Installing new plant material



NEAT
Watering plants in planters



DET
Scrubbing sidewalks

Downtown Ambassadors

- ❑ **20,814** Hospitality assists / **292** Safety Walks
- ❑ **372** Motorist assists / **3,594** Business Contacts
- ❑ **1,786** homeless outreach interactions
- ❑ Assisted at **6** events: Alt B PAMM Event, Alt B Fashion Show, Happeas Grand Opening, DWNTWN Movie Night, Baynanza Distribution & Bayfront Clean-up Event
- ❑ Participated in Diversity Awareness & OSHA Training
- ❑ Continued collaboration with disinfecting touchpoints throughout the District; increased presence in Brickell & Arts & Entertainment Districts

Downtown Enhancement Team (DET)

- ❑ DET & DET/CRA collected **1,917** garbage bags
- ❑ DET/NEAT removed **24** instances of illegal dumping; removed **66** syringes from the District
- ❑ DET/CRA team continue normal work schedules; Trained **5** new DET team staff; New DET Truck delivered **12/14**
- ❑ DET removed litter, debris, graffiti & continued disinfecting touchpoints throughout the District; pressure cleaned **14** sidewalk blocks in the CBD
- ❑ Assisted MPD with special clean-ups in neglected corners & homeless encampments on **12/15 & 12/30**
- ❑ DET/NEAT assisted with pre/post event cleanup for Alt B
- ❑ DET cleared and replaced mulch along NW 2 Ave

Neighborhood Enhancement Action Team (NEAT)

- ❑ NEAT/DET performed landscape maintenance and watering throughout DWNTWN
- ❑ NEAT/DET installed **1** tree & **671** shrubs in various locations throughout Downtown

Downtown Miami Special Vending District

- ❑ Weekday cart inspections conducted on **12/8 & 12/21**

Quality of Life – FACTS

- ❑ **18** incidents reported by Ambassadors
- ❑ **6** Street signs / **6** Traffic Signals reported to MDC PW
- ❑ **15** lighting issues were reported to FPL/City of Miami & Miami-Dade County
- ❑ **649** instances of Graffiti removed by DET & Ambassadors
- ❑ **13,878** uses to date at Pit Stop (FY 20-21); restrooms have been used **300,812** times since inception

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