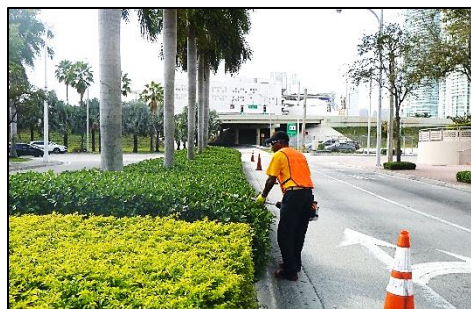


Enhanced Services Report February 2019



Ambassadors
Valentine's Day Candy Distribution



DET
Gateway Maintenance



DET/CRA
Illegal Dumping Removal



Business Community Outreach
Coffee with a Cop
CBD – Starbuck's

Downtown Ambassadors

- **8,849** Hospitality assists / **127** Safety Walks
- **85** Motorist assists / **850** Business Contacts
- **2,150** homeless outreach interactions
- Assisted at **8** events – including Coffee with a Cop, DWNTWN Movie Nights, MCAD Events & assisted at **5** Miami Heat Games
- Attended Hospitality Training / Miami Begins with Me
- Distributed candy to Downtown stakeholders during Valentine's Day shopping season

Downtown Enhancement Team (DET)

- DET & DET/CRA collected **1,385** garbage bags
- DET/NEAT removed **20** instances of illegal dumping; Removed **18** syringes from the area
- DET/NEAT collaborated on litter-pick up/graffiti removal for Yacht Show & Art Wynwood
- Attended Landscape Training on **2/28** at the MDC Cooperative Extension

Neighborhood Enhancement Action Team (NEAT)

- NEAT/DET performed landscape maintenance and watering throughout DWNTWN
- NEAT / DET replaced **400** shrubs in planters

Downtown Special Vending District

- Cart Inspections conducted on **2/5** & **2/26**

Quality of Life – FACTS

- **23** incidents reported by Ambassadors
- **7** Street signs/ **3** Traffic Signals reported to MDC PW
- **7** lighting outages were reported to FPL/City of Miami & Miami-Dade County
- **740** instances of Graffiti removed by DET & Ambassadors
- **37,532** uses to date at Pit Stop (FY 18-19); restrooms have been used **145,674** times since inception
- Conducted A & E Virtual Walk-through on **2/13**; **85** issues/tasks were identified and reported to individual entities for resolution
- **110** Daily Inspections conducted by Solid Waste

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