

Enhanced Services Report July 2023



Ambassadors
Community Engagement



DET
ROW Debris Removal



NEAT
Encroached Tree Pruning Maintenance



DET CRA
Landscape Maintenance



Power Washing Initiatives
Dirt & Stain Removal

Downtown Ambassadors

- ❑ **16,171** Hospitality assists / **451** Safety Walks
- ❑ **142** Motorist assists / **1,592** Business Contacts
- ❑ Assisted at **0** events:
- ❑ Staff trained on **Mental-Health Awareness: Diffusing Techniques**
- ❑ Continued homeless outreach & collaborated with Camillus House; **565** homeless outreach interactions
- ❑ Engaged Downtown stakeholders and provided construction zone updates.
- ❑ **22** Incidents/Interactions with City of Miami Police Dept. or Fire Rescue

Downtown Enhancement Team (DET)

- ❑ DET & DET/CRA collected **2,237** garbage bags
- ❑ DET/NEAT removed **9** instances of illegal dumping; removed **9** syringes from the district
- ❑ DET/CRA team continues normal work schedules; High staffing levels; Trained **10** new DET/CRA team staff
- ❑ Assisted MPD HEAT Detail with special clean-ups in neglected corners & homeless encampments
- ❑ DET power washed **6** blocks in the CBD.
- ❑ DET/NEAT prepped and cleaned the area for Independence Day

Neighborhood Enhancement Action Team (NEAT)

- ❑ NEAT/DET installed **300 plants** for the City of Miami Department of Human Services Project in the Central Business District
- ❑ NEAT/DET performed landscape maintenance and watering throughout DWNTWN

Downtown Miami Special Vending District

- ❑ Cart inspection conducted on **7/10**

Quality of Life – FACTS

- ❑ **6** Street/MOT signs / **2** Traffic Signals reported to MDC PW
- ❑ **18** lighting issues were reported to FPL/City of Miami & Miami-Dade County
- ❑ **2** Storm Drains issues reported to City of Miami & MDC PW
- ❑ **2,095** instances of Graffiti removed by DET/Ambassadors
- ❑ **129,367** uses to date at Pit Stop (FY 22-23); restrooms have been used **609,816** times since inception

Report created by:

- ❑ Lewis Pinzon, Contributor, Quality of Life & Enhanced Services, 305-579-6675, pinzon@miamidda.com