

## Enhanced Services Report June 2019



**Ambassadors**  
Miami Begins with Me Training



**NEAT**  
Hurricane Pruning / Preparation



**DET/CRA**  
ROW Maintenance



**DET**  
Illegal Dumping Removal



**Prep for Democratic Debate**  
Walk-through with MPD & FDOT

### Downtown Ambassadors

- ❑ **9,028** Hospitality assists / **190** Safety Walks
- ❑ **73** Motorist assists / **1,131** Business Contacts
- ❑ **2,663** homeless outreach interactions
- ❑ Assisted at **7** events – including Friday Forums, Make Music Miami, Democratic Debate & Market Mondays
- ❑ Participated in Miami Begins with Me Training

### Downtown Enhancement Team (DET)

- ❑ DET & DET/CRA collected **1,500** garbage bags
- ❑ DET/NEAT removed **28** instances of illegal dumping; Removed **5** syringes from the area
- ❑ Trained **8** new DET/CRA members
- ❑ DET painted planters as part of maintenance cycle
- ❑ DET/CRA/NEAT participated in Landscape & Proper Planting Techniques Training on **6/27**

### Neighborhood Enhancement Action Team (NEAT)

- ❑ NEAT/DET performed landscape maintenance and watering throughout DWNTWN
- ❑ NEAT / DET replaced **4** trees and **65** shrubs in planters
- ❑ NEAT / DET collaborated with FDOT, MPD, and NET on litter pick-up/graffiti removal for Democratic Debate

### Downtown Special Vending District

- ❑ Cart Inspections conducted on **6/14** & **6/25**; Quarterly Weekend inspection **6/29**
- ❑ Street Vendor application revision for the 19-20 Lottery

### Quality of Life – FACTS

- ❑ **29** incidents reported by Ambassadors
- ❑ **2** Street signs/ **7** Traffic Signals reported to MDC PW
- ❑ **17** lighting outages were reported to FPL/City of Miami & Miami-Dade County
- ❑ **177** instances of Graffiti removed by DET & Ambassadors
- ❑ **70,348** uses to date at Pit Stop (FY 18-19); restrooms have been used **178,490** times since inception
- ❑ **8** Special collections; **171** Daily Inspections conducted by Solid Waste
- ❑ Conducted walk-through of A&E area in preparation for Democratic Debate; **31** issues reported

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