

Enhanced Services Report June 2020



Ambassadors
Disinfecting Touchpoints



NEAT/DET
ROW Maintenance



DET Team
Removing Debris from sidewalks



NEAT
Replacing plant material



DET Team / Neglected Corners
Special Clean-up

Downtown Ambassadors

- ❑ **5,060** Hospitality assists / **70** Safety Walks
- ❑ **69** Motorist assists / **648** Business Contacts
- ❑ **538** homeless outreach interactions
- ❑ Secured areas for **6** events; George Floyd Demonstrations, Caravan in Support of Law Enforcement & Florida Immigration Coalition Rally
- ❑ Participated in Uniform Appearance Training & Protest/Demonstrations Training
- ❑ Continued disinfecting touchpoints throughout the District

Downtown Enhancement Team (DET)

- ❑ DET & DET/CRA collected **2,488** garbage bags
- ❑ DET/NEAT removed **38** instances of illegal dumping; removed **22** syringes from the area
- ❑ DET/CRA team continue normal work schedules; Trained **10** new DET team staff
- ❑ DET removed litter, debris, disinfecting touchpoints & graffiti throughout the District
- ❑ Collaborated on special clean-up on **6/30**

Neighborhood Enhancement Action Team (NEAT)

- ❑ NEAT/DET performed landscape maintenance and watering throughout DWNTWN
- ❑ Installed **300** flowering shrubs in planters

Downtown Special Vending District

- ❑ Weekday cart inspections conducted on **6/4** & **6/11**; Quarterly weekend cart inspection conducted on **6/20**
- ❑ Street Vendor application revision for the 20-21 Lottery

Quality of Life – FACTS

- ❑ **13** incidents reported by Ambassadors
- ❑ **2** Street signs/ **9** Traffic Signals reported to MDC PW
- ❑ **16** lighting issues were reported to FPL/City of Miami & Miami-Dade County
- ❑ **431** instances of Graffiti removed by DET & Ambassadors
- ❑ **72,891** uses to date at Pit Stop (FY 19-20); restrooms have been used **274,115** times since inception
- ❑ Solid Waste Inspector assigned to DDA area was recalled to Solid Waste due to COVID-19
- ❑ Staff inspected district following protests to identify graffiti and damage caused by protests; **34** instances of graffiti were identified & reported for resolution

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