

Enhanced Services Report March 2019



Ambassadors
Walk for the Animals Event



DET/NEAT
Removal of Illegal Dumping



DET/CRA
ROW Maintenance



Community Outreach
Coffee with a Cop
A & E – The Daily Food Creative Co.

Downtown Ambassadors

- **11,986** Hospitality assists / **179** Safety Walks
- **70** Motorist assists / **836** Business Contacts
- **1,913** homeless outreach interactions
- Assisted at **10** events – including Coffee with a Cop, DWNTWN Movie Nights, MIFF, St. Patrick's Event (Brickell) & assisted at **9** Miami Heat Games
- Collaborated with MDC Department of Transportation & Public Works on bus route changes

Downtown Enhancement Team (DET)

- DET & DET/CRA collected **1,650** garbage bags
- DET/NEAT removed **25** instances of illegal dumping; Removed **26** syringes from the area
- DET/NEAT collaborated on litter-pick up/graffiti removal for MIFF & Ultra Music Festival
- Met with D-2 Office and City Administration on DET Expansion

Neighborhood Enhancement Action Team (NEAT)

- NEAT/DET performed landscape maintenance and watering throughout DWNTWN
- Collaborated with COM SW on prepping for Ultra along NE 11 St (Club area) with additional trash receptacles
- NEAT / DET replaced **270** shrubs in planters

Downtown Special Vending District

- Cart Inspections conducted on **3/23** & Quarterly Weekend Cart Inspections conducted on **3/29**

Quality of Life – FACTS

- **16** incidents reported by Ambassadors
- **3** Street signs/ **8** Traffic Signals reported to MDC PW
- Conducted bi-annual Street Light Survey on **3/20** - **58** lighting outages were reported to FPL
- **464** instances of Graffiti removed by DET & Ambassadors
- **46,960** uses to date at Pit Stop (FY 18-19); restrooms have been used **155,102** times since inception
- Attended MDC OEM - Collaboration in Disaster Readiness Symposium on **3/5** & **3/6**
- **160** Daily Inspections conducted by Solid Waste

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