

Enhanced Services Report May 2021



Ambassadors
Coffee with a Cop



DET
Hanging Flags on Flagler St



DET
Pressure Washing Initiative



NEAT/DET
ROW Maintenance



Ambassadors
Dupont Vaccination Event

Downtown Ambassadors

- ❑ **24,467** Hospitality assists / **438** Safety Walks
- ❑ **409** Motorist assists / **2,401** Business Contacts
- ❑ Assisted at **27** events: Arsht Center events (various), Demonstrations, MCAD events (various) & Antique Auto Show, Coffee with a Cop & Assisted at **5** Heat Games
- ❑ Participated in Public Engagement & Safety Training
- ❑ Continued homeless outreach collaboration with Lotus House; **1,248** homeless outreach interactions
- ❑ Continued collaboration with disinfecting touchpoints throughout the District; increased presence in Brickell & Arts & Entertainment Districts

Downtown Enhancement Team (DET)

- ❑ DET & DET/CRA collected **1,695** garbage bags
- ❑ DET/NEAT removed **55** instances of illegal dumping; removed **15** syringes from the District
- ❑ DET/CRA team continue normal work schedules; Trained **2** new DET/CRA team staff
- ❑ DET removed litter, debris, graffiti & continued disinfecting touchpoints throughout the District; pressure cleaned and scrubbed **4** sidewalk blocks in the CBD
- ❑ Assisted MPD with special clean-ups in neglected corners & homeless encampments on **5/12, 5/19 & 5/26**
- ❑ DET/NEAT prepared area on Flagler St for Beautification Groundbreaking & Antique Auto Show
- ❑ DET hung American Flags along Flagler Street
- ❑ Participated in DET Safety Training on **5/27**

Neighborhood Enhancement Action Team (NEAT)

- ❑ NEAT/DET performed landscape maintenance and watering throughout DWNTWN
- ❑ NEAT/DET installed **160** shrubs in various locations throughout Downtown

Downtown Miami Special Vending District

- ❑ Weekday cart inspections conducted on **5/5 & 5/18**

Quality of Life – FACTS

- ❑ **22** incidents reported by Ambassadors
- ❑ **7** Street signs / **4** Traffic Signals reported to MDC PW
- ❑ **15** lighting issues were reported to FPL/City of Miami & Miami-Dade County
- ❑ **106** instances of Graffiti removed by DET & Ambassadors
- ❑ **37,275** uses to date at Pit Stop (FY 20-21); restrooms have been used **324,209** times since inception

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