

## Enhanced Services Report October 2020



### Ambassadors

Thank You to Essential Workers



### DET

Pressure Washing ROW



### NEAT/DET

Installing shrubs on N. Bayshore



### CRA DET

Replacing stolen can liners



### Street Vendor Program

New umbrellas

### Downtown Ambassadors

- ❑ **9,567** Hospitality assists / **195** Safety Walks
- ❑ **187** Motorist assists / **649** Business Contacts
- ❑ **1,371** homeless outreach interactions
- ❑ Assisted at **3** events: Early Voting (Frost), MBV Saturday Market & Halloween Trunk or Treat; over **10,000** Halloween candies and **1,000** free masks distributed
- ❑ Participated in Sensitivity Awareness & Safety Training
- ❑ Continued collaboration with disinfecting touchpoints throughout the District; increased presence in Brickell & Arts & Entertainment Districts

### Downtown Enhancement Team (DET)

- ❑ DET & DET/CRA collected **1,854** garbage bags; repaired **3** planters; replaced **8** trash can liners in CRA area
- ❑ DET/NEAT removed **16** instances of illegal dumping; removed **66** syringes from the area
- ❑ DET/CRA team continue normal work schedules; Trained **3** new DET team staff
- ❑ DET removed litter, debris, graffiti & continued disinfecting touchpoints throughout the District; pressure cleaned **18** sidewalk blocks in the CBD
- ❑ Assisted MPD with special clean-ups in neglected corners & homeless encampments

### Neighborhood Enhancement Action Team (NEAT)

- ❑ NEAT/DET performed landscape maintenance and watering throughout DWNTWN
- ❑ NEAT/CRA/DET installed **445** shrubs on gateways

### Downtown Miami Special Vending District

- ❑ Initial cart inspection conducted on **10/1** (new franchise period); Weekday & Quarterly Weekend cart inspections conducted on **10/24** & **10/26**

### Quality of Life – FACTS

- ❑ **17** incidents reported by Ambassadors
- ❑ **8** Street signs / **3** Traffic Signals reported to MDC PW
- ❑ **7** lighting issues were reported to FPL/City of Miami & Miami-Dade County
- ❑ **667** instances of Graffiti removed by DET & Ambassadors
- ❑ **4,513** uses to date at Pit Stop (FY 20-21); restrooms have been used **291,447** times since inception
- ❑ Conducted an inspection on **10/1** & **10/13** of A & E area in preparation for Presidential Debate; **39** issues reported

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