

Enhanced Services Report October 2019



Ambassadors
Annual Brickell Boo Parade



NEAT
Relocation of planters



DET/CRA
ROW Maintenance



DET
Planter Maintenance



Community Outreach
National Coffee with A Cop

Downtown Ambassadors

- **16,417** Hospitality assists / **330** Safety Walks
- **242** Motorist assists / **1,192** Business Contacts
- **3,074** homeless outreach interactions
- Assisted at **22** events – including Iron Fork, Boo Parade, National Coffee with a Cop & **3** Miami Heat games
- Distributed Halloween candy to Downtown stakeholders throughout the District

Downtown Enhancement Team (DET)

- DET & DET/CRA collected **1,818** garbage bags
- DET/NEAT removed **25** instances of illegal dumping; removed **20** syringes from the area
- Trained **12** new DET/CRA members
- Performed maintenance to Robert F. Clark Plaza Park

Neighborhood Enhancement Action Team (NEAT)

- NEAT/DET performed landscape maintenance and watering throughout DWNTWN
- NEAT replaced **2** sabal palms on Hyatt Ramp (SE 2 Ave / I-95 off ramp); replaced **486** shrubs on gateways
- DET / NEAT collaborated on litter pick/graffiti removal in the A & E District in preparation of Heat / Arsht seasons

Downtown Special Vending District

- Initial cart Inspections conducted on **10/1** (franchise period); weekday inspection conducted on **10/23**

Quality of Life – FACTS

- **16** incidents reported by Ambassadors
- **4** Street signs/ **9** Traffic Signals reported to MDC PW
- **4** lighting outages were reported to FPL/City of Miami & Miami-Dade County
- **396** instances of Graffiti removed by DET & Ambassadors
- **7,300** uses to date at Pit Stop (FY 19-20); restrooms have been used **208,524** times since inception
- **14** special collections; **160** Daily Inspections conducted by Solid Waste
- **40** issues identified & reported for Get It Done area
- Participated on NEAT Streets Miami Art Basel Sparkle Tour on **10/28**; **16** issues identified & reported

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