

Enhanced Services Report September 2020



Ambassadors
Masks on Miami



DET
ROW Maintenance



NEAT
Landscape Maintenance



CRA DET
Litter Removal



Miami Dade College
Restoration of Mural

Downtown Ambassadors

- 5604** Hospitality assists / **113** Safety Walks
- 66** Motorist assists / **624** Business Contacts
- 909** homeless outreach interactions
- Assisted at **5** events: various Demonstrations and Vendor Lottery.
- Participated in Perception & Proper Reporting Training
- Continued collaboration with disinfecting touchpoints throughout the District

Downtown Enhancement Team (DET)

- DET & DET/CRA collected **1,896** garbage bags
- DET/NEAT removed **32** instances of illegal dumping; removed **80** syringes from the area
- DET/CRA team continue normal work schedules; Trained **1** new DET team staff
- DET removed litter, debris, disinfecting touchpoints & graffiti throughout the District; commenced pressure washing cleanliness initiative
- DET repaired **6** planters
- Assisted MPD with special clean-ups in neglected corners & relocated barricades for outdoor dining program

Neighborhood Enhancement Action Team (NEAT)

- NEAT/DET performed landscape maintenance and watering throughout DWNTWN
- Installed **210** flowering shrubs in planters

Downtown Miami Special Vending District

- Weekday cart inspections conducted on **9/1** & **9/17**
- Lottery took place on **9/22**; **7** locations selected
- Supplies & accessories were distributed on **9/30**

Quality of Life – FACTS

- 16** incidents reported by Ambassadors
- 5** Street signs / **9** Traffic Signals reported to MDC PW
- 16** lighting issues were reported to FPL/City of Miami & Miami-Dade County
- 501** instances of Graffiti removed by DET & Ambassadors
- 85,710** uses to date at Pit Stop (FY 19-20); restrooms have been used **286,934** times since inception
- Funded restoration of mural at Miami-Dade College bus shelter; added anti-graffiti clear coat safeguard

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