

Local Elected Officials

Miami-Dade County

Downtown Offices

Stephen P. Clark Center
111 NW 1st Street, Suite 220
Miami, FL 33128

District 3 Commissioner
305-375-5393

District 5 Commissioner
305-375-5924

City of Miami

City Hall

3500 Pan American Drive
Miami, FL 33133

District 2 Commissioner
305-250-5333

District 3 Commissioner
305-250-5380

Downtown Miami Business Assistance

For permitting assistance
and business resources

(305) 579.6675

Miami-Dade County Transit Services

Trip Planning & Customer Service 305-891-3131

Monday - Friday, 7:00 a.m. - 7:00 p.m.
Saturdays, 8:00 a.m. - 5:00 p.m.
Sundays & Holidays, Closed

Comments, Suggestions & Complaints
305-891-3131, Option 2 (Toll Free)

Transit Watch (Safety Hotline)
305-375-2700

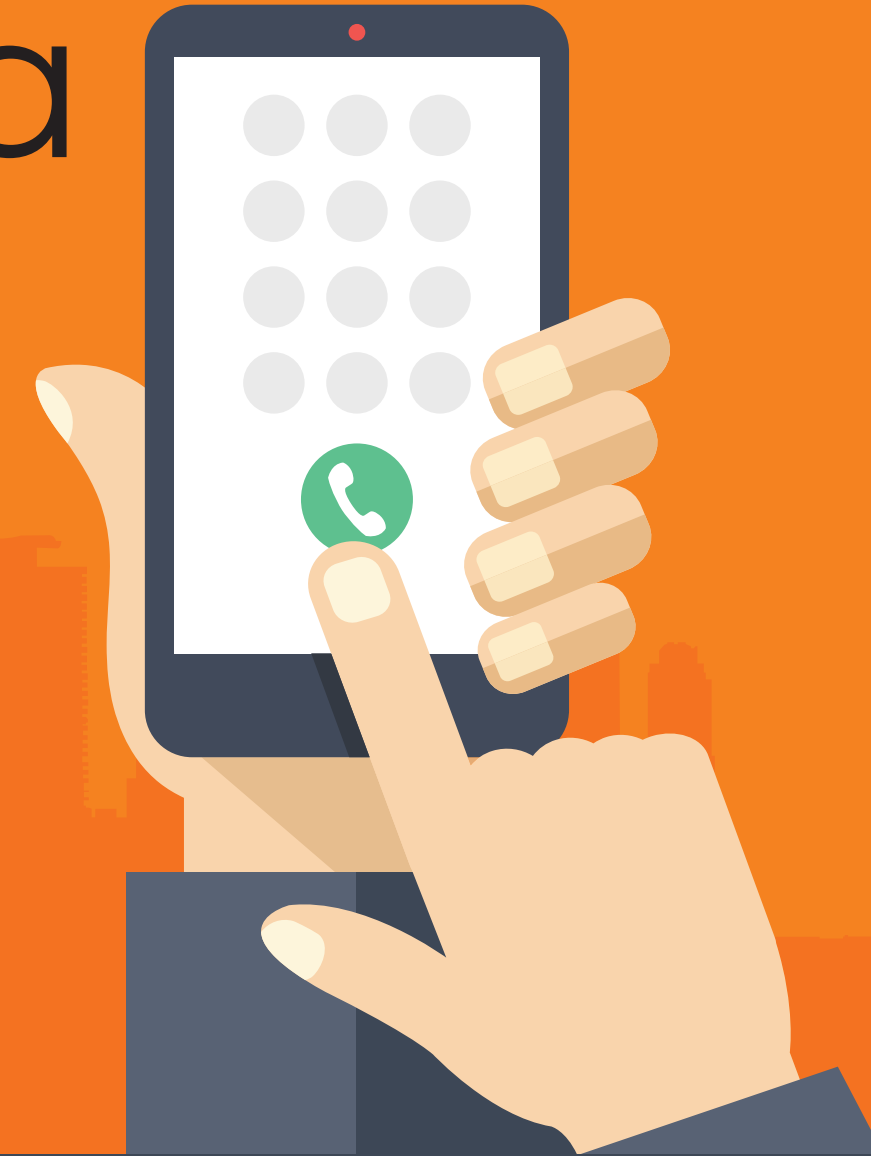
Miami-Dade County Homeless Trust

HOMELESS? Or about to be?
Help is a phone call away.....

Homeless Helpline
1-877-994-4357
(HELP)

City of Miami
Homeless Assistance Helpline
305-960-4980

Who You Gonna Call?



DWNTWN
MIAMI™

Publication produced by:



200 S. Biscayne Boulevard, Suite 2929
Miami, FL 33131
305.579.6675
www.miamidda.com

One-Stop Resource For Commonly Requested Services



For any service not listed, please contact:
 3-1-1 to speak to a call specialist or email a specialist at
 311@miamidade.gov

- 1** **Illegal Parking / Blocked Loading Zones**
Miami Parking Authority
(305) 579-4900
- 2** **Broken Sidewalk or Curb**
City of Miami – Public Works
(305) 416-1200
- 3** **Trash on Sidewalk**
City of Miami – Solid Waste
(305) 960-2801
- 4** **Broken or Inoperable Crosswalk Signal**
Miami-Dade County - Public Works
(305) 592-3580
- 5** **Broken or Inoperable Traffic Signal**
Miami-Dade County - Public Works
(305) 592-3580
- 6** **Damaged Signs (public right of way) or Banners**
City of Miami – Public Works
(305) 416-1200

- 7** **Street Lights**
City of Miami – Public Works
(305) 416-1200 or
FPL
1-800-4-OUTAGE (68-8243)
- 8** **Overflowing / Damaged Trash Receptacle**
City of Miami – Solid Waste
(305) 960-2801
- 9** **Damaged Mailbox**
U.S. Postal Services Flagler Station
(1-877-876-2455)
- 10** **Broken Parking Meter**
Miami Parking Authority
(305) 579-4900
- 11** **Illegal Dumping**
City of Miami – Solid Waste
(305) 960-2801
- 12** **Abandoned Shopping Carts**
City of Miami – Solid Waste
(305) 960-2801

- 13** **Clogged Storm Drains / Storm-Sewer Back-ups**
City of Miami – Public Works
(305) 416-1200
- 14** **Damaged / Broken Street Signs**
Miami-Dade County - Public Works
(305) 592-3580
- 15** **Water Leak on Street or Sidewalk**
Miami-Dade County Water and Sewer Dept.
(305) 274-9272 (24 hours)
- 16** **Dead Animals**
City of Miami – Solid Waste
(305) 960-2801
- 17** **Pit Stop / FREE Public Restrooms**
Miami DDA
1-877-865-2850
For locations and schedule
visit www.miamidda.com
- 18** **Damaged Newsracks**
City of Miami – Public Works
(305) 416-1200

- 19** **Damaged / Broken Telephone Booth**
First American Telecom
(954) 459-3864
- 20** **For Hire Transportation Complaints**
Miami-Dade County – Passenger
Transportation Regulatory Division
(786) 469-2300
- 21** **Graffiti – Public Right of Way**
City of Miami – Solid Waste
(305) 960-2801
- 22** **Damaged Bus Shelter**
City of Miami – Public Works
(305) 416-1200
- 23** **Damaged / Missing Trees**
City of Miami – Public Works
(305) 416-1200
- 24** **Damaged or Broken / Missing Tree Grates**
City of Miami – Public Works
(305) 416-1200

- 25** **Bike Racks**
City of Miami – Public Works
(305) 416-1200
- 26** **Potholes**
City of Miami – Public Works
(305) 416-1200
- 27** **Graffiti – Private Property**
City of Miami – Code Compliance
(305) 416-2087 or
Graffiti Mitigation Services
Homeowners & Property Owners
311
- 28** **29** **Illegal A-Frames/ Illegal Signs**
City of Miami – Code Compliance
(305) 416-2087
- 30** **Broken Awnings**
City of Miami – Code Compliance
(305) 416-2087
- 31** **Loitering / Aggressive Panhandling**
City of Miami – Police Department
(305) 579-6111

- 32** **Damaged ADA ramps on sidewalks**
City of Miami – Public Works
(305) 416-1200
- 33** **34** **Noise – Early Construction / Excessively loud amplified sound**
City of Miami - Code Compliance
786-457-0995
- 35** **Downed Power Lines**
Florida Power & Light (FPL)
1-800-4-OUTAGE (1-800-468-8243)
- 36** **Gas Leak**
TECO Peoples Gas Company
1-877-832-6747
- 37** **Missing Grates / Utility or Storm Drain Covers**
City of Miami – Public Works
(305) 416-1200
- 38** **Loose Chickens**
City of Miami – Solid Waste
(305) 960-2801

- 39** **Safe Walks**
DWNTWN Ambassadors
(305) 415-3896
- 40** **Miami Police Department**
Non-Emergency
(305) 579-6111
- 41** **Fire Department**
City of Miami – Fire Department
(305) 416-1600
- 42** **Trolley Information**
City of Miami – Office of Transportation
(305) 416-1132



AFTER HOURS:
 To report emergencies after regular business hours or on holidays
CODE COMPLIANCE HOTLINE: (786) 457-0995
 Sundays – Wednesdays: 5 PM to 1 AM
 Thursdays – Saturdays: 5 PM to 3 AM
PUBLIC WORKS HOTLINE: (786) 514-9708
internetpublicworks@miamigov.com